

## ROOFING WARRANTY CLAIM REQUEST FORM

Please complete this form to request warranty service. Submission of this form does not guarantee warranty coverage. All claims are reviewed in accordance with the product's limited warranty terms. Once you complete the signature field this form will automatically save a copy to your computer, then please click the SUBMIT button.

### Section 1: Claim Submission Information

CLAIM FILED BY:

☐

RV OWNER

☐

DEALER

☐

SERVICE CENTER

☐

OTHER:

If claim is submitted by a dealership or service center:

BUSINESS NAME:

CONTACT NAME:

PHONE NUMBER:

EMAIL ADDRESS:

### Section 2: Customer (RV Owner) Information

RV OWNER FULL NAME:

ADDRESS:

CITY:

STATE:

ZIP:

PHONE NUMBER:

EMAIL ADDRESS:

### Section 3: RV/Roof Information

RV MANUFACTURER:

RV MODEL:

VIN:

DATE OF MANUFACTURE:

DATE OF PURCHASE:

ROOF COLOR:

ROOF LENGTH:

ROOF MEMBRANE INSTALLED BY:

☐

DEALER

☐

OEM

☐

SELF

☐

OTHER

ARE YOU THE ORIGINAL OWNER:

☐

FIRST OWNER

☐

SECOND OWNER

### Section 4: Description of Issue

Please describe the issue in detail, including when it began and any repairs already attempted:

### Section 5: Required Documentation

Please include photos of the issue or affected area.

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### Section 6: Shipping Information

**IMPORTANT NOTICE:**

Providing a shipping address does not confirm warranty coverage or approval.

**REPLACEMENT PRODUCT SHIPPING ADDRESS:**

### Section 7: Acknowledgment & Authorization

☐

I certify that the information provided is accurate and complete.

☐

I understand that submission of this form does not guarantee warranty approval.

**SIGNATURE:**

**DATE:**

By typing your name above, you certify that the information provided is accurate and complete and acknowledge that this typed name acts as your legal signature for this warranty claim.

### What Happens Next

Please allow up to 24 hours for review. Our warranty team may contact you for additional information. Approved claims will be handled according to the terms of the applicable limited warranty.

Questions?

Contact Customer Support at **CONTACTUS@DICOR.COM** or **574-264-2699**.

If this form cannot be completed using Adobe Acrobat Reader, please download a copy, complete and email to **CONTACTUS@DICOR.COM**

**SUBMIT**